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December 2018

Holiday Greetings



ANNIVERSARIES

Thank you for 10 Years of Ridership!

Russ Carter, Joseph Himich, Scott Houser, Stephan Hucal, Diane Patrick, Jeffrey Sanders, Joshua Schaeffer

5 Year ridership: Caryn Barnes, James Bosch, Andy Bursmeyer, Paul Cruz, Rob Easton, Jim Hays, Dan Mackesy, Danelle Malget, Levi Priest, Sara Putnam, Richard Skole

With all best wishes for a joyous season and a very happy new year from all of us at VanGo!

We appreciate your business and wish you the best in the coming year.

New GRH Guidelines

VanGo™ Vanpools requires the use of either UberX or Lyft for Guaranteed Ride Home, as this allows us to keep our costs and your fares down. If using either of these services is new to you please review the [GRH instructions](#). You will be reimbursed for the cost (plus up to a 10% tip) upon our receiving from you a

2018 Vanpool Rider Survey Results

The 2018 VanGo™ Annual Rider Survey results arrived in November and VanGo™ would like to extend a huge 'thank you' to all that participated. The Annual survey is an important metric for VanGo™ to track your satisfaction and the effectiveness of VanGo™ policies and procedures. Your feedback is important to VanGo™, both positive and negative. Your satisfaction is the soul of VanGo™ and your constructive suggestions open up ways for VanGo™ to improve or avenues to further explore.

All of us are humbled, again, this year that our service level was rated so high. Thank you all for recognizing the hard work we put into keeping the program running smoothly and for answering your questions and issues promptly

verifiable receipt for the trip **within 30 days of use.**

Don't forget to submit the receipt to us!

WEX Card Reminder

VanGo™ has seen a recent increase of people submitting personal receipts for gas purchased because the WEX card was mistakenly not placed back in the van after its use. While we recognize how this can happen, we must ask that all who are using the card do ensure it is placed back into the van. The use of this card allows us to reclaim taxes paid on fuel and aids us in keeping our fares manageable. When we reimburse for fuel purchased, we're unable to claim those taxes. This is a reminder, **please make special note that VanGo™ will no longer reimburse for fuel purchased using a personal card.**

Winter Ready

We all know Colorado weather can change from one minute to the next. Make sure your van is winter ready for the December snow storms-should they come. Ensure that you have a snow brush and the snow shovel in your van. We'd also recommend packing some snacks-protein bars are a great option-on the off chance you find yourself stuck for a while.

Winter Driving Tips

Accelerate and decelerate slowly. Slower acceleration is

If you have any concerns that need immediate action please contact:

Shane Armstrong (970)221-6859 or sarmstrong@nfrmo.org

Questions and Answers from CDOT at the 2018 Annual Safety Meeting

Q: Will there be a gap in the 3-lane section between 402 & 66?

A: In the short term, there will be a 12-mile gap between the current project ending at Hwy 402 and the 3-lane section at Hwy 66. This 12-mile section is in the procurement phase now and proposals have been submitted by contractors. More information will be available in early 2019 about the timing of this construction. However, this project will leave a 16-mile gap in the Express Lane from E-470 to Hwy 66. There is no project currently identified to extend the Express Lane through this section.

Q: How will access to the 402 Park-N-Ride be affected by construction?

A: The schedule is for the new Park-N-Ride to be completed in late spring 2019, prior to impacting the existing parking lot. It is hoped this will eliminate any closures of the Park-N-Ride.

Q: What will be done to fix the traffic problem at 402 ramps with trucks blocking the intersections?

A: As part of the project, the entire 402 interchange will be reconfigured. The frontage road will be pushed east and all 3 signals will be replaced with roundabouts. This will fix the problems due to short signals and blocked intersections. Heavy rush hour traffic will still cause minor back-ups for short periods of time.

Q: Can something be done with the guardrail at the SB off ramp to Hwy 60 (exit 252)? If you slide through the intersection there is nothing to stop you from sliding down the hill to I-25.

A: Although this hill is quite steep and looks dangerous, the slope here is designed to allow a car to get to the bottom. The bottom of the hill is also quite far from I-25 so there is no risk of sliding onto I-25 from either of the intersections above. We try to minimize the use of guardrail along our roads as it is a safety hazard in itself.

For more I-25 project information and to sign up for email alerts, go to

<https://www.codot.gov/projects/north-i-25>

Construction Updates

Work is underway to construct Express Lanes in each direction of I-25 from SH402 to SH14. Currently, construction is focused near SH402 and between Crossroads Boulevard and SH392.

At SH402 crews are building temporary infrastructure along southbound I-25. Once completed, northbound

the best method for gaining traction and avoiding skids. Decelerating by shifting down, if your car is equipped, or letting off the accelerator sooner than normal will also help reduce skids. Adjust your speed to the conditions (and keep in mind this may mean an earlier start to make it to work on-time.) Give other drivers more space. Stopping distance is greatly increased on snow and ice. If you can keep moving, even if it's at a crawl, go this route to avoid needing to accelerate a start on a slick surface. Don't stop going up a hill. Pack a small emergency kit (i.e. snacks, blankets, etc.). Gauge the conditions and recognize when your best choice is to stay off the roads.

Contact Info

Questions:

[Shane Armstrong](#)

VanGo™ Website:

www.vangovanpools.org

VanGo™ Social Media



traffic will be shifted to the west and work will begin to flip the interchange so SH402 goes over North I-25. CDOT is working on opening a new Park-n-Ride near SH402 this winter, likely in an interim condition, so the current Park-N-Ride can be removed. In late summer 2019, SH402 will be closed between the North I-25 ramps.

In early September the east frontage road from the Budweiser Events Center to Westgate Drive was permanently closed and northbound I-25 traffic between Crossroads Boulevard and SH392 was shifted west to allow temporary roadway widening. In the next phase, northbound traffic will shift east for construction of the northbound Express Lane in the center median, and then southbound traffic will shift east to construct the southbound outside lanes and shoulder.

In both construction areas, most of the work is being performed outside of the roadway, but some nighttime lane closures will be required.

The North I-25 Express Lanes: Johnstown to Fort Collins project will increase capacity by adding an Express Lane in both directions and widening four bridges. In addition, the project will replace four aging bridges; improve multimodal access to regional transit; improve bus service performance by adding new bus slip ramps from I-25 to the new Park-n-Ride at Kendall Parkway; create new pedestrian and bicycle access under I-25 at Kendall Parkway; and construct new bridges over the Cache la Poudre River, allowing for the future completion of a regional non-motorized trail.

To view more information on the project and to sign up for project emails, visit:

<https://www.codot.gov/projects/north-i-25/johnstown-to-fort-collins/johnstown-to-fort-collins/johnstown-fort-collins>

Test

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